



General Manager

Dry Dock Brewing is a regional craft brewery in Aurora, Colorado who is looking for customer service and numbers driven individual to lead and grow our tasting room locations. The ideal candidate will be an accomplished thoughtful leader, a passionate beer lover and confident decision maker that thrives on the providing excellent customer service all while helping Dry Dock grow and thrive. Additionally, this position will work closely with ownership to identify growth opportunities in existing locations and other potential opportunities for retail locations. The position requires a working knowledge of all functions of the business.

Above all else, the candidate must enjoy being part of a team, helping us to reach our full potential.

Duties include but are not limited to the following:

- Monitor sales information, cost of goods, overhead, labor costs, expenses, and profit to ensure successful operations.
- Responsible for the development of policies and procedures in all facets of customer-facing programs/functions and events.
- Set goals, metrics, and targets for cost of goods sold and events.
- Negotiate vendor contracts.
- Ensures and monitors customer satisfaction, and makes appropriate changes based on data analysis.
- Lead routine staff meetings to ensure accountability/uniformity.
- Work with Marketing Director to oversee advertising/marketing campaigns for tasting rooms and to ensure events are well-communicated.
- Maintain the existence of accurate pricing and inventory.
- Onsite for events when necessary.
- Hire, manage, train, perform performance reviews and schedule bartending and event staff for all tasting rooms.
- Ensure merchandise areas at all locations are stocked and all merchandise items are priced and displayed.
- Coordinate seasonal beer releases and parties with brewing staff.
- Appropriately cross promote sister company, The Brew Hut, events and merchandise.

Preferred education, requirements, and experience:

- 10 years relevant management experience in bar, restaurant, or brewery.
- 5 years experience in event planning and marketing preferred
- Proficiency with Google and Microsoft Office (Excel, Word, PowerPoint, etc.) required.
- Demonstrated passion for craft beer and community.
- Advanced understanding of POS systems and reporting.
- Proven ability to manage, lead, and develop people.
- A competitive spirit with an assertive, confident personality.
- Strong sense of urgency and commitment to achieving results.



- Ability to effectively communicate and cooperate with coworkers, Owners and sister company management.
- Must have superior customer service and interpersonal relationship skills with special emphasis on problem-solving.
- Responds positively and quickly to voicemails, emails, coworker and customer concerns both internally and externally.
- Treats all employees with dignity and respect; creates an environment where the entire team does the same.
- Demonstrated understanding of safety standards and protocols; safety minded.
- Professional written, verbal and interpersonal communication skills required.
- Ability to maintain confidential matters.
- Must have reliable transportation, a clean driving record and the ability to operate a company owned motor vehicle.
- Manage a large number of projects simultaneously to ensure smooth implementation.
- Ability to work onsite and work nights and weekends.

Salary and Benefits:

Base salary: \$65,000 - \$90,000. Dry Dock offers a competitive salary, health care, dental, vision, short-term and long-term disability, 401k, life insurance, paid sick leave and paid vacation.

Equal Opportunity:

Dry Dock Brewing Co. is an equal opportunity employer and does not discriminate on the basis of race, color, national origin, gender, religion, age, disability, political beliefs, sexual orientation, or marital/familial status.

Application Process:

Please send a cover letter and resume to jobs@drydockbrewing.com with title "General Manager" in subject line. Applications submitted through any other channels will not be considered. We are looking to fill this position as soon as possible. The position will remain open until filled.